

Dear NYCE PPO plan member,

You now have access to the **UnitedHealthcare Choice Plus** network **outside** the 13 downstate New York counties. When you receive health care services outside the downstate New York area, we encourage you to give this to the provider.

For your provider

Effective **Jan. 1, 2026**, the **UnitedHealthcare Choice Plus** network is available to all New York City Employees PPO (NYCE PPO) plan members living outside the downstate counties.

What this means for you

UnitedHealthcare Choice Plus is considered **in-network** for NYCE PPO plan members outside the downstate New York area.

1. Plan sponsor
2. **Medical networks**
3. Member ID
4. Group number
5. Copays
6. Pharmacy
7. **Network service areas**
8. Plan details
9. **Claims administration**, provided by UMR, a UnitedHealthcare company
10. Provider services
11. Claim submission

1 → THE CITY OF NEW YORK HEALTH BENEFITS PROGRAM

→ **2** EmblemHealth | UnitedHealthcare
NYC Employees PPO Plan

3 → Member ID: K0000000000 Group Number: 76-417151

→ **4** CADE BLANK

→ **5** PCP \$0/\$15, Spec \$0/\$30
Preventive Care \$0, Physical Therapy \$0/\$20
Urgent Care \$25/\$50/\$100
ER \$150, Hospital \$300, Lab & X-Ray \$0/\$20
Advanced Imaging \$25/\$50/\$100

→ **6** RxBIN: 610455
RxPCN: NY 1000

→ **7** Network: EmblemHealth Bridge
UnitedHealthcare Choice Plus is available outside the EmblemHealth service area.

7045

8 → This card must be presented each time services are requested. Printed: 11-04-2025

Medical:	In Network	Out of Network
Deductible:	\$0/\$0	\$200/\$500
OOP Max:	\$7,150/\$14,300*	No Limit/No Limit
	*includes pharmacy	

For Members: nyceppo.com 212-501-4444
UHC Behavioral Hlth: 212-501-4444
Prime Therapeutics (Rx): 833-998-5430

9 → **PROVIDERS:** For prior authorization, call the provider customer service number listed below.
For Providers: nyceppo.com 844-849-5750
Pharmacist Help Desk: 866-799-7919

→ **10** Claims: EDI # 26992, NYCE PPO Plan, PO Box 21534, Eagan MN 55121
PR-MAPFRE Claims: PO Box 70297, San Juan, PR 00936-8297

→ **11** Self-funded coverage administered by UMR, Inc. / EmblemHealth Plan, Inc.

ISSUER (800) 911-2699-02 © MAPFRE

Member eligibility

The NYCE PPO plan has its own secure provider portal that **must** be used for all member eligibility and benefit information. Go to **nyceppo.com/provider**. Sign in using your One Healthcare ID or you can create an account by following the prompts. For assistance, call Provider Services at **844-849-5750** (also listed on the back of the member's ID card).

Reimbursement

Covered services for NYCE PPO members outside the 13 downstate New York counties will be paid according to your UnitedHealthcare contract.

The plan's new payer ID is **26992**. If you use a clearinghouse to submit electronic claims, you must notify them of the new payer ID so that claims for this plan will be processed accordingly. The Optum iEDI clearinghouse has already been configured with the new payer ID.

Claims submission

Submit **medical claims** using payer ID 26992 or mail to:
NYCE PPO Plan
P.O. Box 21534
Eagan, MN 55121

Submit **appeals** using payer ID 26992 or mail to:
NYCE Post-Service Appeals
P.O. Box 211381
Eagan, MN 55121

Post this document at the front desk in your office to help staff serve these members.